



MUSTARD & CO LINCOLN

# PROPERTY REPAIRS & IT SUPPORT

If you need a repair to your property or experience an IT issue you can contact us through our bespoke ticketing system.

You have one point of contact by SMS or via the website:



**Web**

[www.pguk.co/reportlin](http://www.pguk.co/reportlin)



**Repairs** (Text Only)

01522246249



**IT Support** (Text Only)

01522246349

## **AUTOMATIC UPDATES**

The system is designed to ensure a fast resolution with **automatic** text updates to keep you updated every step of the way.

## **INSTANT NOTIFICATION**

When you log a repair or IT issue, Place Homes, Mustard & Co and Nuvolo are all notified instantly.

## **FASTER RESPONSE & TRACKING**

By registering a repair or IT issue using this system, you'll receive faster response times & for IT issues the option to speak directly with an IT engineer, if needed.



IT Supported by:



**nuvolo**